

Churchside Medical Practice

NEWS TODAY

Latest News Updates

NEW PATIENT POD!

We are happy to announce that our patient POD is now ready to use by patients. Patients can do their blood pressure, height and weight within the POD. This in turn will help with improving availability of appointments with our Healthcare Assistants.



OUR TRIAGE SERVICE

Unfortunately, the media were mis-leading when the news broke in October last year regarding access to appointments within your GP Practice and suggesting that you were almost guaranteed an appointment if you contacted the practice!

The truth is that the change made only affected how patients can contact a GP Practice to request an appointment, and practices must allow contact via telephone, in person or via online messaging. We already had all of these in place at the time, and therefore we did not need to make any changes to the way we work.

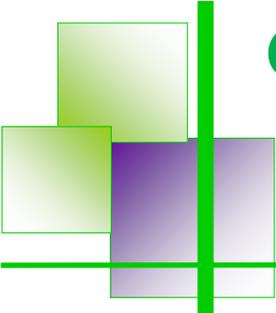
Our online access tool is Accurx which can be accessed via our website or via the NHS App. This method of contact is for routine requests only, and you should not use this for any urgent health matters. This service allows you to tell us about your symptoms, ask questions, or request advice without needing to phone or attend the surgery. Your request will be reviewed by a clinician or administrative team member. Submissions are reviewed during normal working hours (8am to 6.30pm) and we will provide a response once your request has been assessed.

Please note: this service is not monitored continuously, and response times may vary.

TWO NEW CLINICAL ROOMS

we are excited to announce that we have two brand new clinical rooms! This will help us to create more appointments for patients as we can house additional clinicians.

We are also hoping to update three of our existing clinical rooms within the practice as these are looking tired and this will help improve the patient experience when visiting us.



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HOW ARE GP SURGERIES FUNDED

To give a brief overview... We are a small independent business contracted by the NHS (via ICBs) to provide a GP service. Instead of being able to claim each time a patient visits the practice we are given an income per patient, per year. In 2025/26 this was £123.34 per patient for the entire year regardless of how many times they visit us. Some patients need are greater than others.

Our income dictates what funds are available to employ staff, and whilst we understand patients' frustrations around appointment availability, we are only able to provide the number of clinicians within the budget we are given. The Clinicians can only see so many patients in a day, and we would love to be able to offer more appointments for you and are always looking at ways to improve this, the funding only goes so far, and we must ensure our clinicians remain at a safe operating level. There are other funding streams available to us, and becoming involved in additional areas of work can subtract from our appointment availability, so we are mindful when deciding what additional services to become involved in. We have worked very hard over the course of the last 12 months to improve the practice as outlined in this newsletter and will continue to prioritise the care of our staff and our patients.

GET YOUR NHS APP

Please scan the QR code to access or join the NHS app. The easiest way to access your medical records!



WE'VE INCREASED GP APPOINTMENTS

We are happy to announce that we have recruited an ARRS GP, and Dr Rashid will work alongside us within the PCN. This will allow for more appointments for patients each week. The PCN are also recruiting for an additional post which will increase appointments even further.

UPDATE GP REGISTRAR ROTATION

As a training practice we host GP Registrars, who you might meet, to help them through their training towards their final exams. We currently have Dr Freeman, Dr Masood and Dr Duruibe. The next rotation will be April to August 2026, and Dr Duruibe will be leaving us in April for his next rotation. For the April to August rotation, we will be welcoming Dr Dunmade and retaining Dr Masood and Dr Freeman. From August we are hoping to host up to 5 GP Registrars which will again increase the appointments available at the practice.

CHURCHSIDE MEDICAL PRACTICE

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FOLLOW US ON FACEBOOK
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OPENING TIMES

Mon/Tues/Thurs/Fri 7.30am-6.30pm

Wed 7.30am-8.00pm

Telephone Lines 8.00am-6.30pm